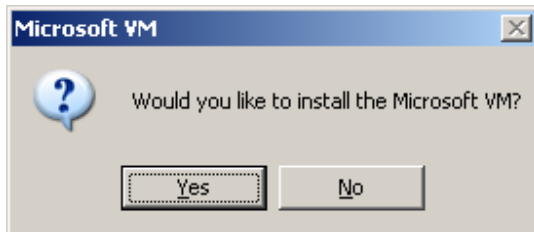
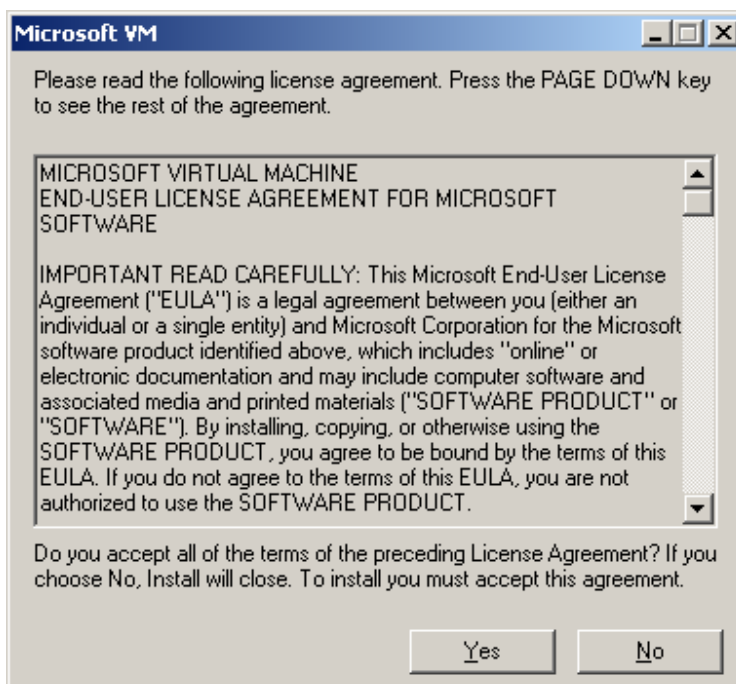


Resolution for Missing DCMS Buttons

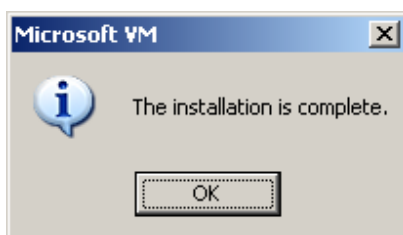
1. Run / Install msjavx86.exe



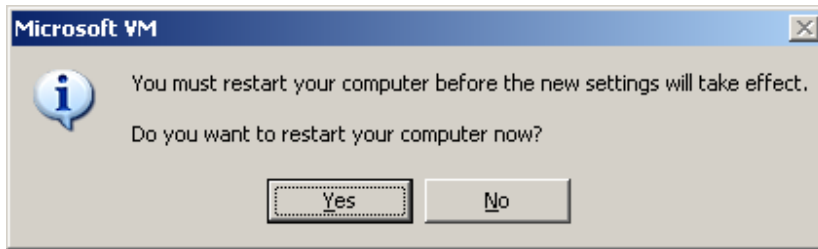
2. Click [Yes] button



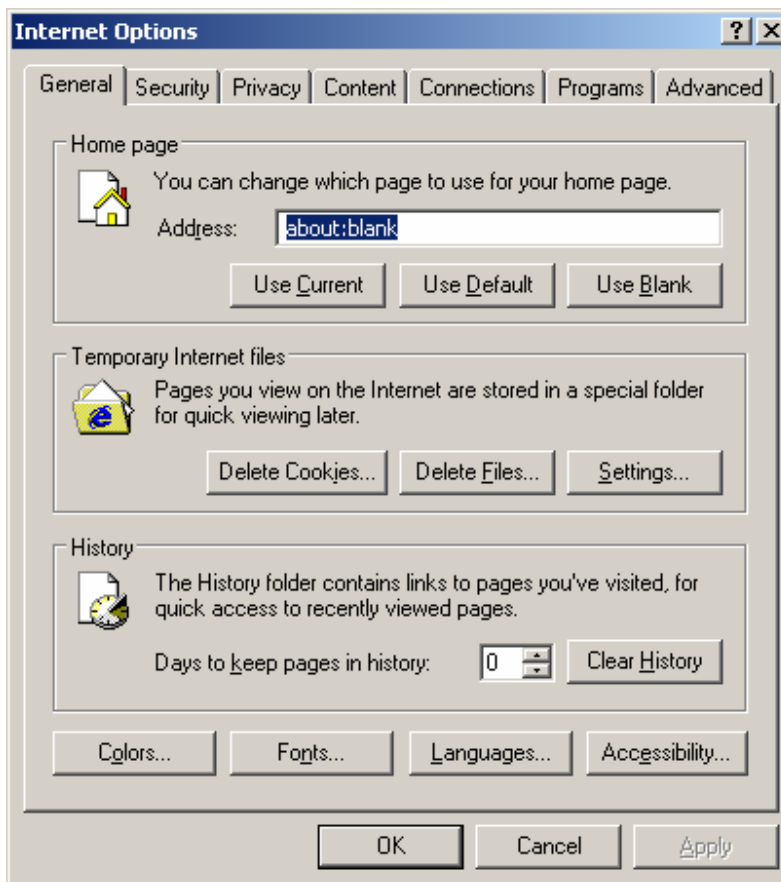
3. Click [Yes] button



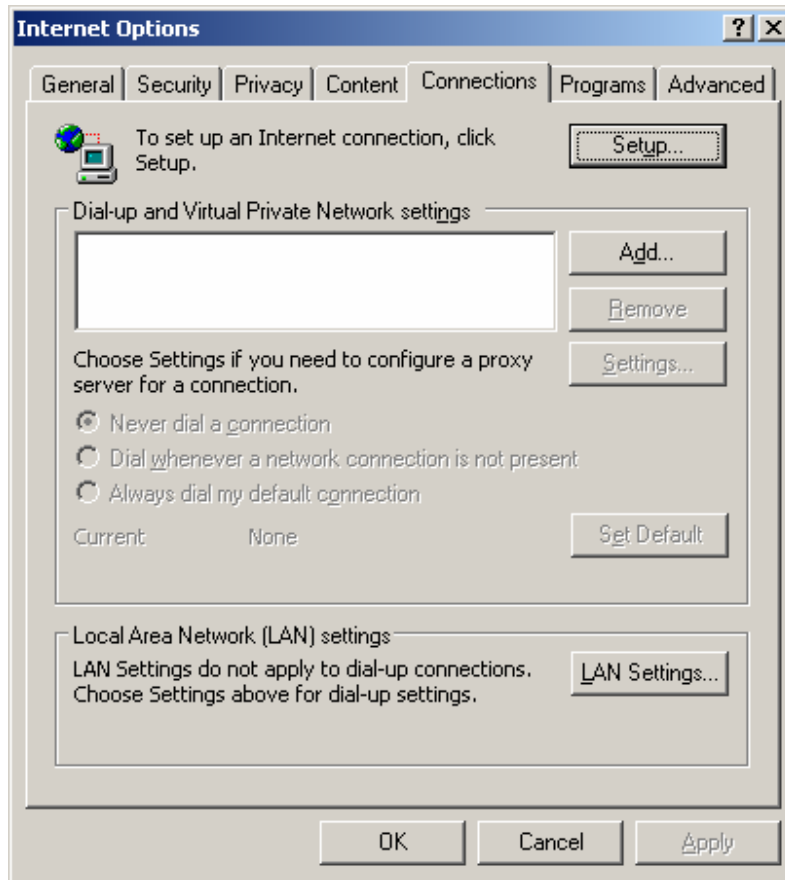
4. Click [OK] button



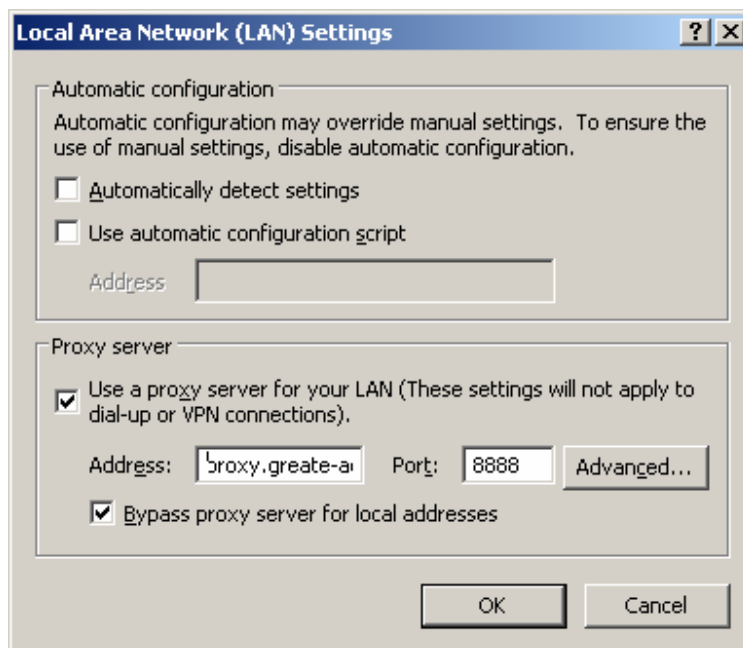
5. Click [Yes] button to restart computer
6. Under Internet Explorer, go to Tools > Internet options



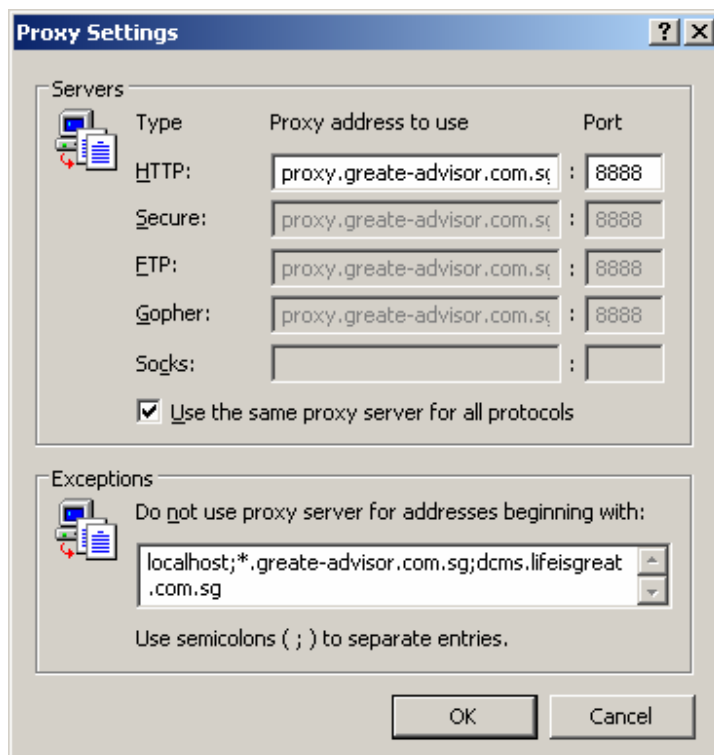
7. Click on connections tab



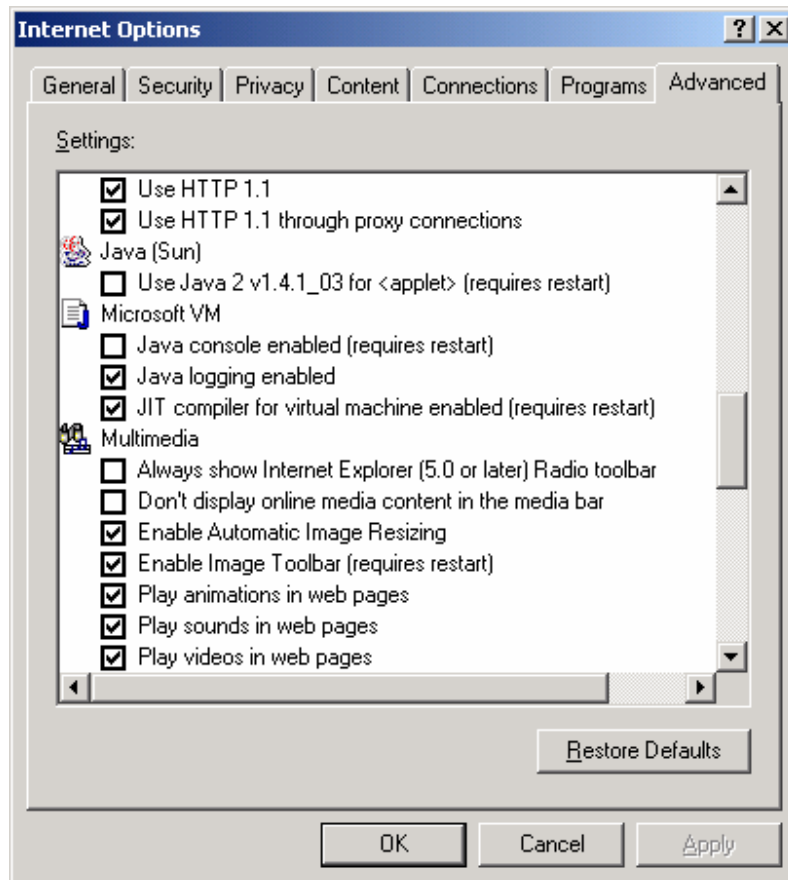
8. Click on [LAN Setting] button



9. Click on [Advanced] button



10. Type in "dcms.lifeisgreat.com.sg" under the exceptions.
11. **DO NOT** remove "localhost" and "*.greate-advisor.com.sg"
12. Click [OK] button
13. Click [OK] button
14. Click [Apply] button.
15. Click on [Advanced] tab



16. Scroll down to Java (Sun)
17. **Uncheck** "Use Java 2 v1.xxx for <applet> (requires restart)"
18. Click [Apply] button
19. Click [OK] button